



Healthcare Laundry Accreditation Council

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HLAC Feedback Form

The Healthcare Laundry Accreditation Council (HLAC) is committed to ensure a fair accreditation process for healthcare laundries to achieve hygienically clean textiles for patient care and healthcare personnel use.

This Feedback Form is to be used to provide communication to HLAC. Compliments, concerns, non-compliance, incidents about the accreditation process, the communication and activities of HLAC inspectors, loss of healthcare facility's contract, or other factors necessary to ensure the safety and integrity of the HLAC process may be shared via this Feedback Form.

Note: If the concern is relative to HLAC's vision, mission, or current content of the *HLAC Standards*, this form is **not** to be used; but rather it is recommended that the HLAC Executive Director be contacted.

To be completed or supplied by the submitter for improving the HLAC process, promoting patient safety, and HLAC following up with submitter.

General Confidential Information:

Name: _____ Date: _____

Affiliation: _____

Telephone Number: _____

E-Mail: _____

HLAC Relationship/Connection: _____

Nature of concern (*Be as specific as possible by providing back-up documentation, communications, documents, background information, etc.*): _____

Do you wish to receive a response?

Yes No